

An important update on your cruise, and where the ship sails instead

Low water on the upper Rhine means we cannot bring your ship up to Basel, so rather than cancel your holiday she will sail the Moselle instead, on the same dates and in the same cabin. Switzerland, the Black Forest, Alsace and Strasbourg are not part of it. Koblenz and Rüdesheim remain part of your journey, and in place of the original route you'll discover the beautiful Moselle, where vineyard covered hills, fairytale towns and hilltop castles line the river. Explore charming Cochem and Bernkastel, visit spectacular Burg Eltz, and enjoy a full day discovering Luxembourg and historic Trier.

THE RIVER, AND WHY WE HAVE CHANGED YOUR ITINERARY

Our river cruise partner's nautical team and our own in house team check the gauges and the weather every day, and judge what they mean for your ship rather than the river in general. The Moselle is a lock controlled river: its level is held by dams and locks rather than left to the weather, so it holds up far better than the open Rhine in a dry spell. It is the best plan we can give you rather than a promise, and your Cruise Director will tell you if anything moves.

JOINING AND LEAVING YOUR SHIP

You fly to Cologne or Düsseldorf rather than Basel, we'll provide your new flight details. We will meet you and take you to your ship by coach: around an hour and a half from Cologne, two hours from Düsseldorf. We will confirm your flights with you in writing.

YOUR ITINERARY, DAY BY DAY

Day 1	Fly to Cologne or Düsseldorf, where our coach and team meets you and fully escort you to your ship.
Day 2	Enjoy a guided morning walk through historic Koblenz before returning to the ship and sailing on, with the riverside scenery unfolding around you. Port: Koblenz AM / Cochem PM Coaching: No coach travel
Day 3	Explore storybook Cochem on a guided tour, crowned by the hilltop Reichsburg Castle, before settling back on board for a relaxing afternoon of scenic sailing. Port: Cochem AM / Bernkastel PM Coaching: No coach travel
Day 4	Discover the medieval charm of Bernkastel on a guided tour Or take the more adventurous route with a two hour hike up to the atmospheric Landshut Castle ruins and sweeping views across the Moselle. Port: Bernkastel AM / Trier PM Coaching: No coach travel
Day 5	Spend a full day discovering the highlights of Luxembourg and historic Trier Or explore Luxembourg before enjoying free time to wander Trier at your own pace. Packed lunch provided for the full day tour Port: Trier Coaching: 1hr 15mins each way to Luxembourg
Day 6	Enjoy a relaxed morning of scenic sailing before visiting spectacular Burg Eltz Or stay closer to the river with a leisurely walk through Treis-Karden and its historic collegiate church.

	Port: Treis - Karden Coaching: 30mins for the castle
Day 7	Discover Rüdesheim and time to take the cable car above the vineyards, before enjoying a free afternoon to explore at your own pace. Or stay near the ship and take a cable car in Koblenz Port: Koblenz Coaching: If Rüdesheim a scenic coach along the river, 1hr 30mins each way
Day 8	Disembark on the river in Koblenz, with coaches to Cologne (1hr 30) and Düsseldorf (2hrs) airports. Port: Koblenz

WHAT HAPPENS NEXT IS UP TO YOU

We would love you to travel with us, and if you do there is something extra by way of a gesture from us.

Travel, and take a voucher. A future travel discount worth 75% of your cruise price.

Travel, and take cash and a voucher. A 15% cash refund now, plus a 30% future travel discount.

Travel next year. The same sailing and cabin type, at 2026 prices.

Or cancel. We will refund everything you have paid.

Future travel discounts need a booking made within six months, for any European River cruise departing in 2026, 2027 or 2028. The value of the discount is against your current cruise price

YOU WILL BE WELL LOOKED AFTER

Your Cruise Director and Cruise Host are aboard throughout. Everything you booked is unchanged: exceptional dining, all inclusive drinks, local entertainment and immersive experiences.

For the latest on river conditions and our 5-point promise:

rivieratravel.com/update

And for day to day updates, join our low water Facebook group:

[Riviera Travel Official — Low water updates](#)

Any questions at all, please do call us.